

## **Minute Taking**

## What do I need?

The desire to produce professional, accurate minutes.

## How long is the course?

½ Day (8h30 - 12h30)

## Who should attend?

Professionals who wish to improve their minute taking skills, written communication, and who need to understand the process of meetings.

Lesson 1: Communication

**Business communication** 

Frequently misused business words

Lesson 2: Meetings

Different types
Planning a meeting
Meeting procedures
Meeting terminology
Decision making

Lesson 3: Minutes

3 aspects to taking good minutes

Note-taking

Meeting minute guidelines The 5 do's and don'ts